



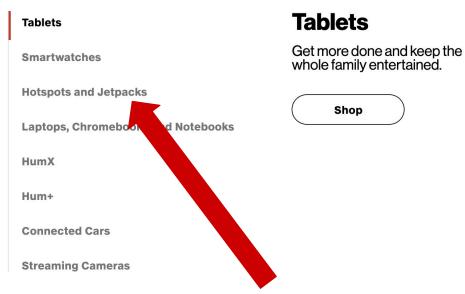
https://www.verizon.com/plans

Hotspots from Verizon

Verizon offers data plans for hotspots. If you have an old hotspot from TGH, you may be able to use it! If not, you'll need to buy one. If you have a smartphone with data through Verizon, the unlimited data plans are \$20 or \$30. However, if you are not a current Verizon customer, their data plans are \$75 or \$85 per month. Often the price that is advertised is much lower than the price you will really need to pay for the service. Make sure to always asks what the costs are before making a purchase. It may be easiest to go into a store, ask about options and open an account. This tutorial will show you how to purchase a plan online.

- To purchase a plan online, visit <u>www.verizon.com/plans</u> to get started
- Scroll down the page until you see the section called "Now get Unlimited for your other devices too."

Now get Unlimited for your other devices too.



Unlimited Plus

Get 5G Ultra Wideband and the most premium data for your device.

\$30

Per connected device per line per month with an existing smartphone on an Unlimited plan. Plus taxes & fees. Device alone: the first tablet, hotspot, jetpack, or laptop line on the account is \$85 when you sign up for paper-free billing and Auto Pay, \$90 without O, All subsequent lines are \$30.

Unlimited

Stay connected in more places with all the data you want.

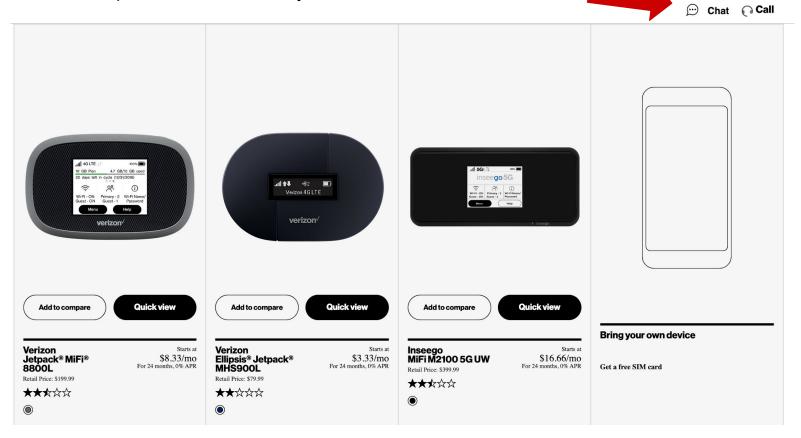
\$20

Per connected device per line per month with an existing smartphone on an Unlimited plan. Plus taxes & fees. Device alone: the first tablet, hotspot, jetpack, or laptop line on the account is \$75 when you sign up for paper-free billing and Auto Pay, \$80 without O. All subsequent lines are \$20.

Click onto "Hotspots and Jetpacks"



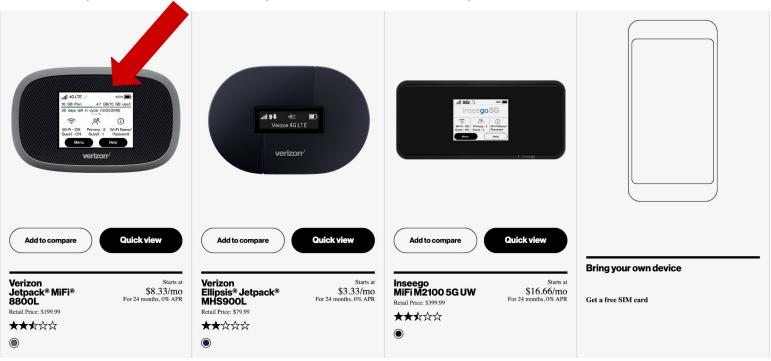
- Now that you're on the section for "Hotspots and Jetpacks" click on "Shop".
- On the next page you'll see the current hotspot device options.
- You can click on "Chat" or "Call" anytime if you would like a customer service representative to assist you.



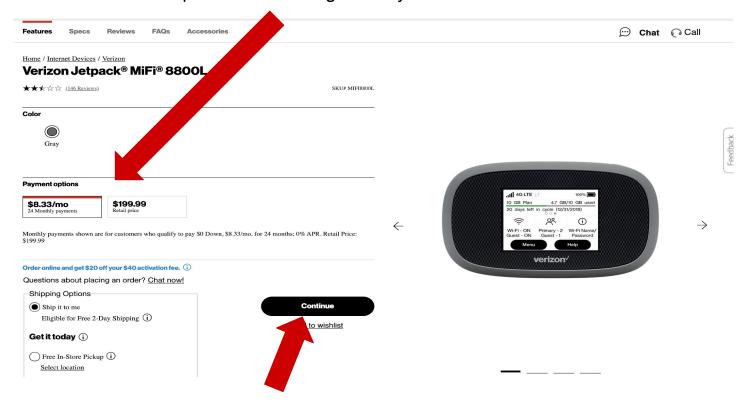
- The last option on the page is "Bring your own device". To use this option you'll need to be able to find your device's IMEI number or take it to the store.
- For now let's look at the first hotspot option on this page.



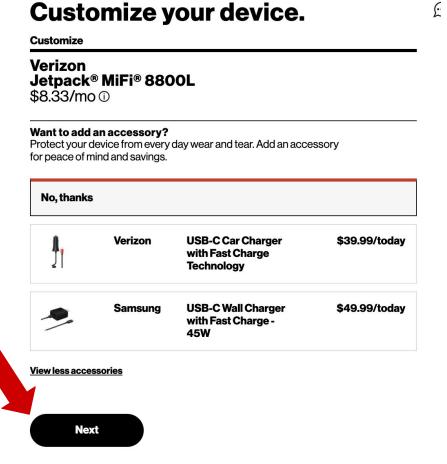
 To move forward, select the hotspot you want to purchase by clicking on its picture. For this example I will select the first option.



- On this page select if you'd like to pay for the hotspot device in monthly installments or if you'd like to pay in full
- For this example we're selecting monthly installments.



- Then press "Continue" to go to the next page.
- On the next page you'll be asked if you'd like accessories. Please note that you do not need these as your hotspot will come with a regular wall charger.
- Press "Next" to continue.



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Choose device protection.

Customize

Device Protection

Verizon Jetpack® MiFi® 8800L \$8.33/mo ①

Important things to know

Total Mobile Protection

\$12.00/mo

- Same-day device replacement and setup for lost, stolen or damaged devices^{1, 1a}
- Unlimited cracked screen repairs for \$29 each time^{1,1b}
- Battery replacement at Verizon authorized repair facilities^{1, 1c}
- 24/7 on-demand Tech Coach expert support for your device and more4

Products available separately

View all device protection options

Decline device

Add device protection protection

1. Same-day device replacement and setup, cracked screen repair, and battery replacement are available for select smartphones in select locations, subject to parts/inventory availability, all of which are subject to change at any time. Eligibility will be determined at the time of claim approval.

- On the next page you'll be asked if you'd like to get device protection in case your hotspot is damaged, lost or stolen.
- Notice the monthly price for the protection.

For this example I am going to decline the protection and move forward.

- On the next page you'll be asked again if you'd like to get device protection.
- Click on "Decline device protection".

Are you sure you want to decline device protection?

Adding Total Equipment Coverage now could help you save money later

TOTAL EQUIPMENT COVERAGE

\$7.0/mo

Next-day replacement

limited cracked screen repairs for \$29 each time

Batte acement

See details

Add device protection

Decline device protection

On this page you can look at the plan options.

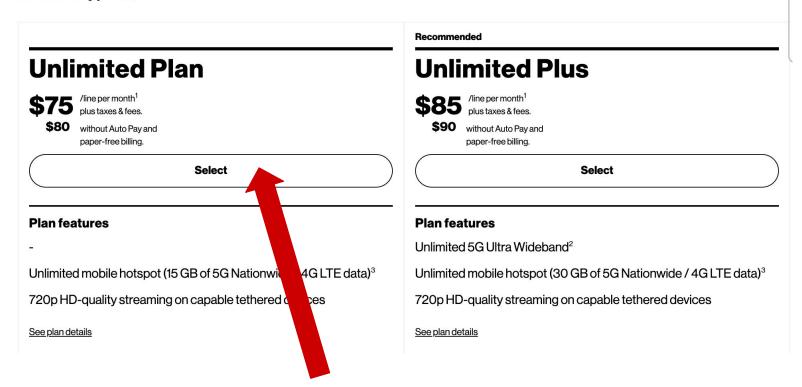


Let's choose a plan for your Jetpack® MiFi® 5G Built Right 8800L

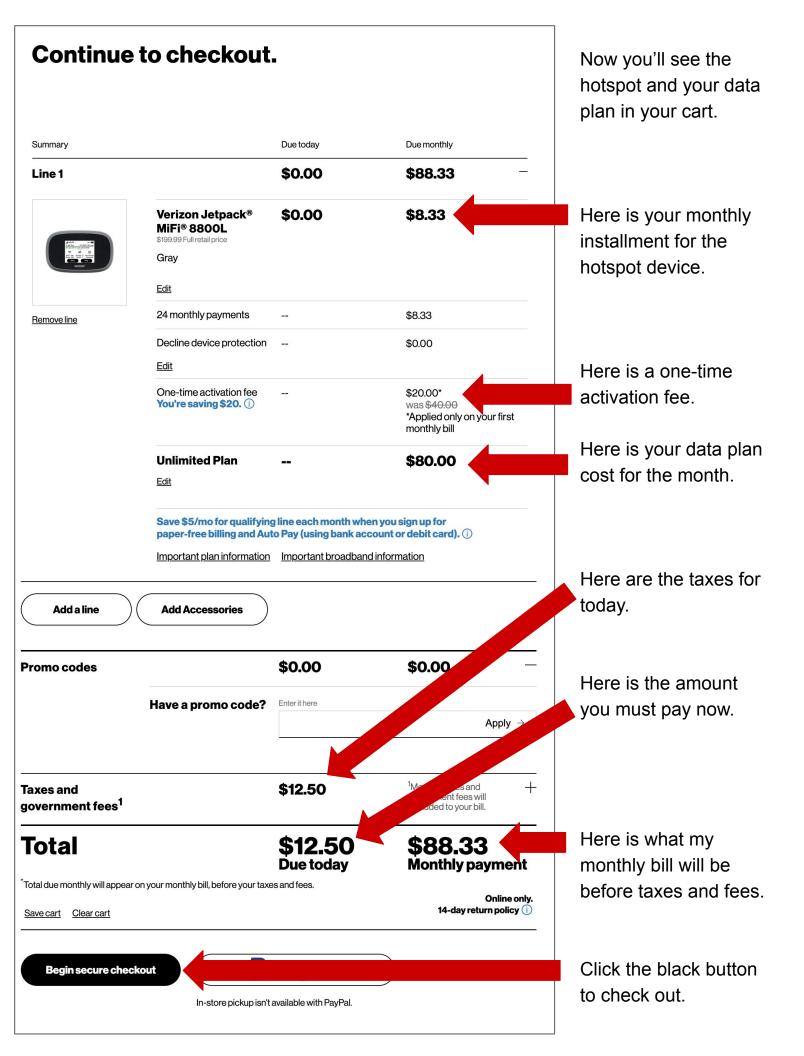
Enroll in paper-free billing and Auto Pay after account creation to save an additional \$5/mo on these plans. ①

All plans include access to our 5G Nationwide network. When combined with 5G Ultra Wideband—the fastest 5G in the world*—you'll get our absolute best performance. ①

See data only plans >



- To add a plan to your shopping cart, click on the "Select button".
- Note that these prices do NOT include taxes or fees and your monthly bill will be higher than what you see here.



Contact Info Eligibility review Account info Delivery Payment Review Due Monthly Today Payment + \$12.50 \$88.33

Can we get your contact information?

)	Chat	િ Call
	_	



First name		Last name
	Œ	
Email address		
Phone number		This is in case we can't reach you on your primary number.
calls or automated	d texts to the mol	s and updates from Verizon Wireless by bile number provided. Consent is not a d services. Standard message rates may
✓ Enroll me in paper	-free billing	

- Here you will need to input all your personal information and press the "Next" button at the bottom to move to the next section.
- Follow the instructions on the screen if you'd like to complete your order online.
- Remember that you can ask for help anytime by clicking on the "Chat" or "Call" buttons above.
- You can also call Verizon at 800-711-3400

The next page has a list of questions you should ask the customer service representative on the phone, in the chat or in person at the store.

Things to know and questions to ask when you sign up for service.

- Often the price that is advertised is much lower than the price you will really need to pay for the service. Make sure to always asks what the costs are before making a purchase.
 - What do I need to pay today and what will my monthly bill be?
 - What is the cost or charge for the following:
 - The cost of the data service plan
 - The "device access charge" which connects the device to the service plan
 - The cost of the device (hotspot and/or phone)
 - Activation fee
 - Taxes and fees
 - Are there any other costs I should know about?

Ask about discounts.

- o How can I get a free hotspot?
- What discounts am I getting?
- What do I need to do to qualify for the discount?
- When will the discount be deactivated or expired?
- o Is this discount tied to a contract?

Ask about the commitment you are making.

- Is this a contract or a month by month plan?
- How long is this contract?
- Can I cancel any time or am I committing to a contract?
- How much is the termination or cancelation fee if I wish to end my contract early?

You can call Verizon at 800-711-3400 and ask these questions over the phone to a customer service agent. They may be able to make an order for you and ship your device to you. Otherwise you can go to a store in person, ask questions and get your device on the same day.