



www.t-mobile.com

HotSpots by T-Mobile

T-Mobile offers data plans for hotspots.

It may be easiest to go into a store, ask about options and open an account. You can also sign up for a plan by calling 1-800-TMOBILE. If you are a current T-Mobile customer you can dial 611 from your phone to speak to customer service.

Notes:

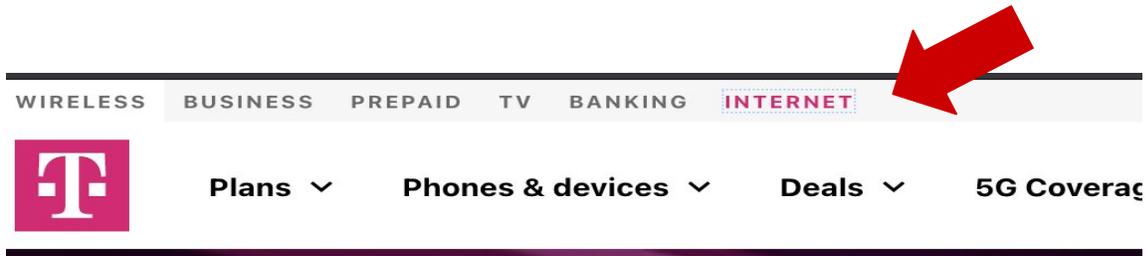
- T-Mobile hotspots can be prepaid or paid monthly.
- There are multiple plans available, including
 - 2GB of high speed internet for \$10/month
 - 30GB of high speed internet for \$40/month
 - 100GB of high speed internet for \$50/month
 - And others.

Instructions:

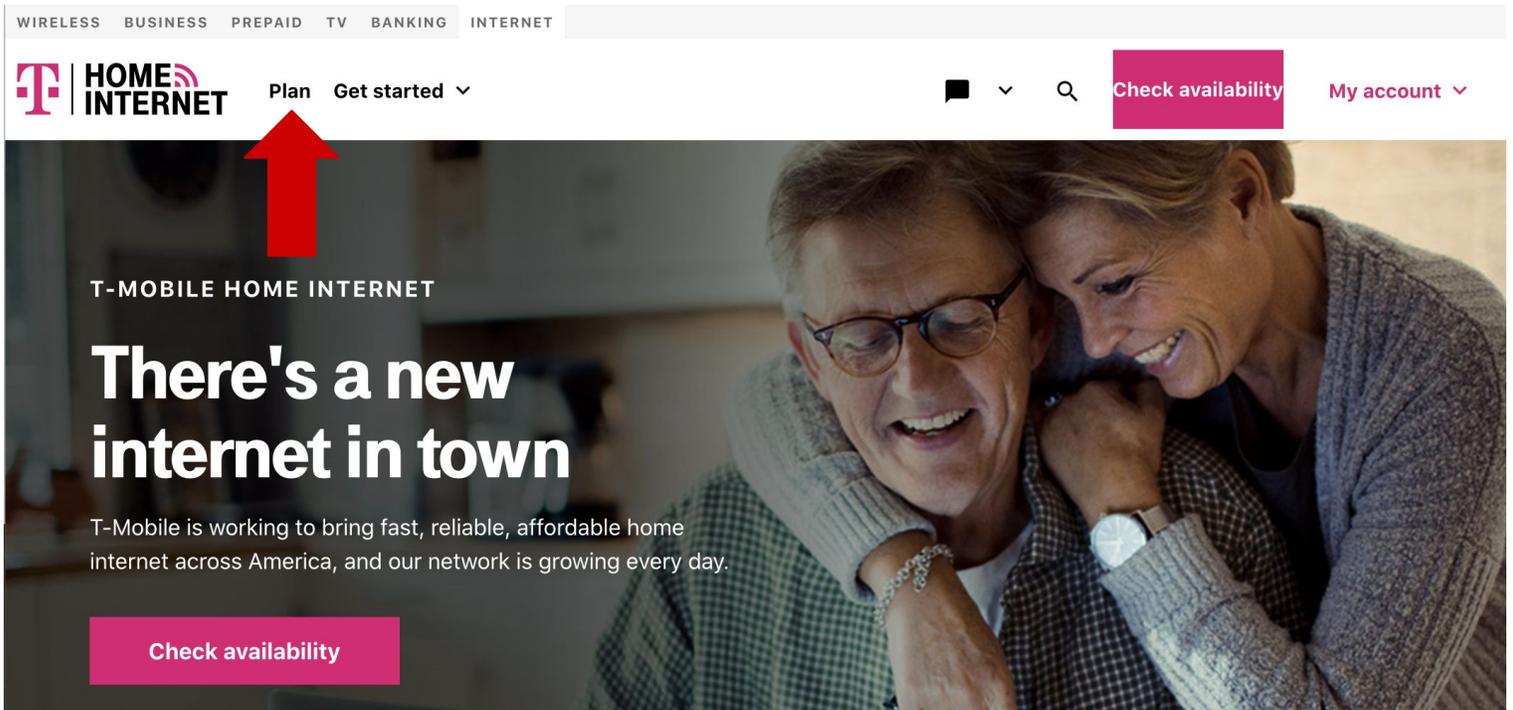
- To purchase a plan online, go to www.t-mobile.com
- You'll land on the main page that will look like this.

The screenshot shows the T-Mobile website homepage. At the top, there is a navigation bar with categories: WIRELESS, BUSINESS, PREPAID, TV, BANKING, and INTERNET. Below this is a secondary navigation bar with links for Plans, Phones & devices, Deals, 5G Coverage, Why T-Mobile, Find a store, Contact & support, Cart, Search, and My account. The main content area features a large purple banner for the Magenta MAX promotion. The banner text reads: "Magenta MAX", "Introducing Magenta® MAX: Our best plan ever.", and "Magenta MAX is the first and only 5G smartphone plan for consumers that can't slow you down based on how much data you use. Plus, get up to 4K UHD video streaming, 40GB of high-speed mobile hotspot data, and more. All on T-Mobile, the 5G leader with the nation's largest and fastest 5G network." Below the banner is a "Check it out >" button. At the bottom of the banner, there is a small disclaimer: "Activate up to 4K UHD streaming on capable device, or video typically streams at 480p. 40GB full-speed tethering. 5G coverage not available in some areas; capable device required. Awarded fastest by Opensignal Awards, USA: 5G User Experience January 2021. See full terms". At the very bottom of the page, there is a pink banner with the text "LIMITED-TIME OFFER" and "Keep the phone you love with zero cost to switch."

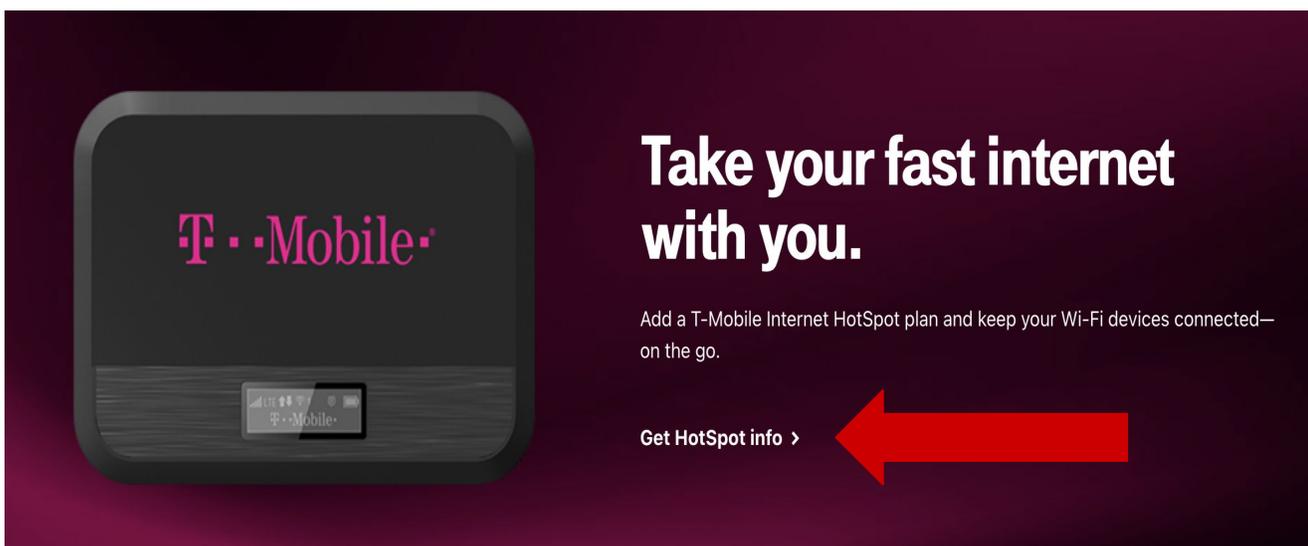
- Add the very top of the screen Click on **“Internet”**



- You'll land on the next page.
- On the top of this page click on **“Plan”**



- The page is filled with a bunch of information. Scroll down until you see a mobile hotspot.
- Click on **“Get HotSpot info”**



- You'll land on this page with information about internet plans for hotspots.

WIRELESS BUSINESS PREPAID TV BANKING INTERNET

 Plans ▾ Phones & devices ▾ Deals ▾ 5G Coverage ▾ Why T-Mobile ▾  Find a store  Contact & support ▾  Cart  Search  My account ▾

 It's official! T-Mobile & Sprint have merged!
Sprint support pages are available for existing Sprint accounts [here](#). If you are looking for more, visit our [Migration Center](#). 

SUPPORT

Mobile Internet plans for HotSpots

With a Mobile Internet plan, you get unlimited data for your Wi-Fi HotSpot device, with multiple GB options (such as 2 GB) of high-speed data depending on the plan. To see pricing and add a plan, check out [our current HotSpot devices on T-Mobile.com](#).

Go to:

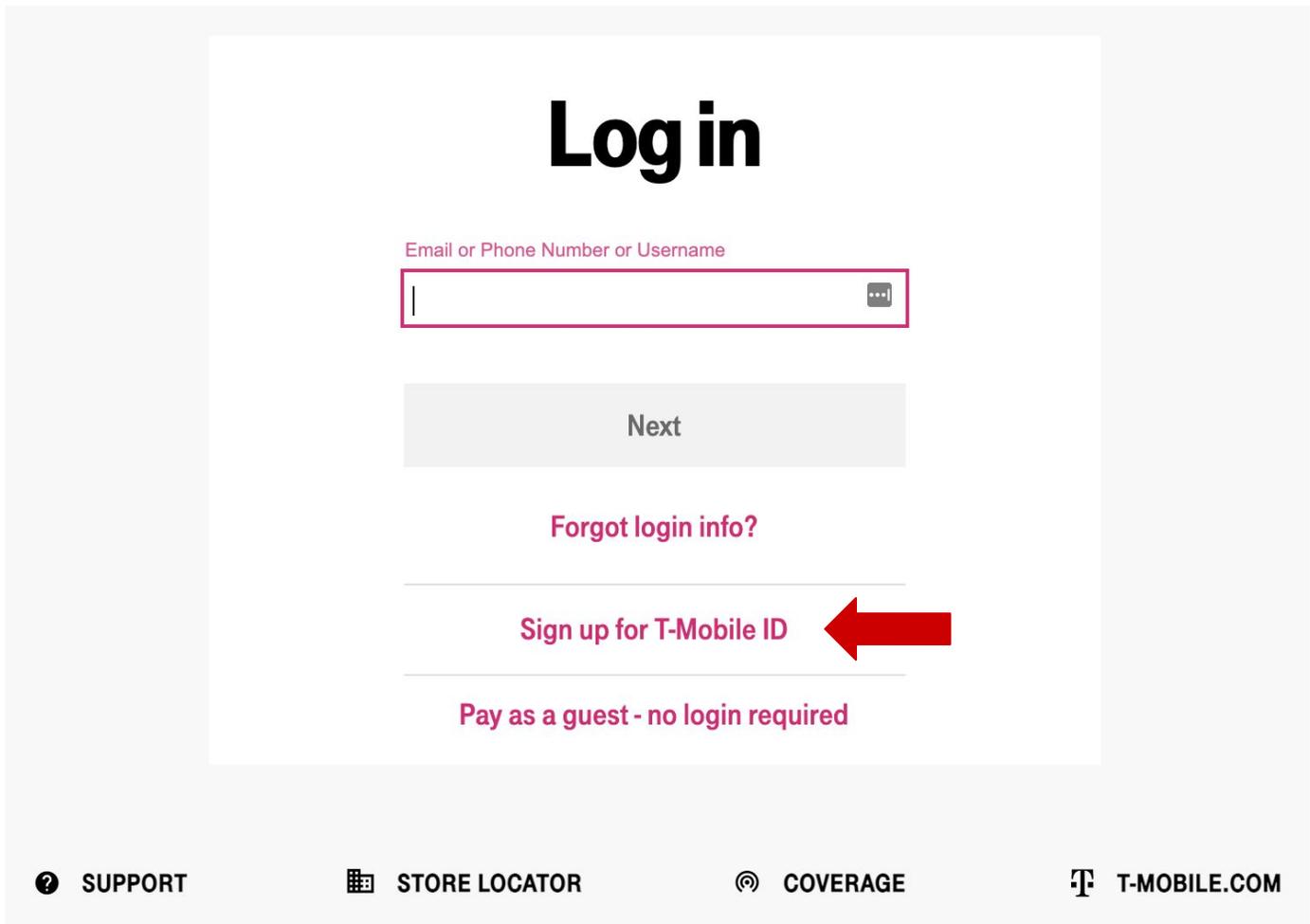
- [What's included with Mobile Internet for HotSpots](#)
- [Additional plan details](#)
- [How to get Mobile Internet for HotSpots](#)

- Scroll down until you find “**How to get Mobile Internet for your HotSpot**”
- Click on “online” to continue your purchase online..

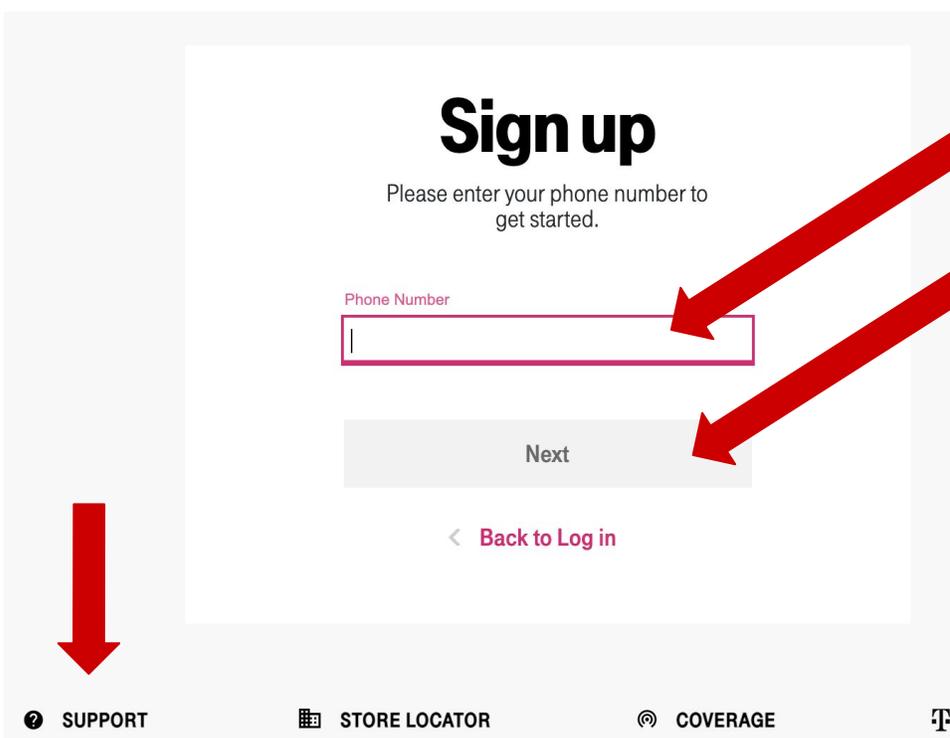
How to get Mobile Internet for your HotSpot

- If you are new to T-Mobile, you can sign up [online](#) or by calling [1-800-TMOBILE](#).
- If you already have a T-Mobile account, you can use the T-Mobile app on your smartphone, log in to your [My T-Mobile](#) account or dial 611 to contact Customer Service.
- If you need one or more lines for your phone, T-Mobile ONE™ and Unlimited Talk & Text Only plans can be added alongside your taxes and fees included Mobile Internet plan.

- If you are a new T-Mobile Customer, click on “Sign Up for T-Mobile ID”.



- You'll land on the Sign Up page.



- Enter your phone number.
- Then click on the “Next Button”.
- Follow the instructions on the page to complete the purchase.
- If you need help call T-Mobile at 1-800-TMOBILE or try the “Support” Button.

- These are the current hotspot options.



Franklin

★★★★☆ 12

T9 Mobile Hotspot

\$3.75/mo. | **\$0.00**
for 24 mos. | down + tax

Full price: \$90.00



Inseego

★★★★☆ 26

5G MiFi M2000

\$14.00/mo. | **\$0.00**
for 24 mos. | down + tax

Full price: \$336.00



Alcatel

★★★★☆ 6

LINKZONE® 2

\$3.75/mo. | **\$0.00**
for 24 mos. | down + tax

Full price: \$90.00

- The hotspots maybe paid in full or you have the option of paying in monthly installments. You'll want to ask if the monthly installments require a contract with your service.
- Also ask if you can get a free hotspot with your service plan. Getting a free hotspot does often require a contract.

Things to know and questions to ask when you sign up for service.

- **Often the price that is advertised is much lower than the price you will really need to pay for the service. Make sure to always asks what the costs are before making a purchase.**
 - What do I need to pay today and what will my monthly bill be?
 - What is the cost or charge for the following:
 - The cost of the data service plan
 - The “device access charge” which connects the device to the service plan
 - The cost of the device (hotspot and/or phone)
 - Activation fee
 - Taxes and fees
 - Are there any other costs I should know about?

- **Ask about discounts.**
 - How can I get a free hotspot?
 - What discounts am I getting?
 - What do I need to do to qualify for the discount?
 - When will the discount be deactivated or expired?
 - Is this discount tied to a contract?

- **Ask about the commitment you are making.**
 - Is this a contract or a month by month plan?
 - How long is this contract?
 - Can I cancel any time or am I committing to a contract?
 - How much is the termination or cancelation fee if I wish to end my contract early?

You can call T-Mobile at 1-800-TMOBILE and ask these questions over the phone to a customer service agent. They may be able to make an order for you and ship your device to you. Otherwise you can go to a store in person, ask questions and get your device on the same day.